

# **Engagement Methods for Supervisors ™ (EMS)**

**Training Schedule: 2 days** 

### **Course Overview**

"A course specifically designed for the heroes of industry – Supervisors - the white and blue collar first responders!"

Using the COLLABORATIVE INTEREST FRAMEWORK developed by All About Methods founder, Tom Channell, learn how First Line Supervisors can accommodate *Organizational Demands* while prioritizing *Individual Needs*.

# **Learning Objectives**

- 1. Embracing the Supervisory mindset
- 2. Elevate employee engagement and retention
- 3. Techniques to enhance team performance & results
- 4. Address demographic challenges within teams

# PERSONNEL MANAGEMENT PERSONNEL MANAGEMENT PERSONAL MANAGEMENT

### INDIVIDUAL

### Who Should Attend?

<u>Supervisors</u>: Learn the methods that will make your job easier and more impactful Leaders: Learn methods to influence your culture through enabling your internal Heroes – the Supervisors!

# **Summary Course Agenda**

	Morning Session		Afternoon Session
Day 1	<ul> <li>Roles and Responsibilities of the Supervisor</li> <li>Common struggles of new/young leaders</li> <li>Employee Engagement Drivers</li> <li>Demographic realities</li> </ul>	LUNCH	<ul> <li>Supervisory activities and maintaining a Battle Rythm</li> <li>Administrivia – Supervisory tradecraft</li> <li>Competency Development and Growth</li> <li>Supervisory Support network</li> </ul>
Day 2	<ul> <li>HR Pipeline (Facts and Myths)</li> <li>Coping with Remote and Hybrid workers</li> <li>Performance Management (Facts and Myths)</li> </ul>	LUNCH	<ul> <li>Cultivating Trust</li> <li>Powerful Listening</li> <li>Time Management</li> <li>Personal Action Plan</li> </ul>

## **Logistics and Pricing**

This course is designed for delivery at the client's location. A standard class size is up to **30 participants**. Clients are asked to provide basic audio/visual support (e.g., projector/screen, flip charts, markers) and a suitable training space. Optionally delivered as (4) half days. Detailed price estimates available upon request.